



The Community Capacity Building Training Program presents:
Information on the Landlord & Tenant Board
& The Residential Tenancy Act

**Rob MacDonald, Advocate for Tenants
Housing Help**

"This presentation is for service providers who work with tenants who are at risk of losing their housing through eviction or dealing with problems with their landlord, such as lack of maintenance, privacy issues, and rent increases. The session will include case examples highlighting how some conflicts between landlords and tenants are resolved at the Landlord and Tenant Board and also explains the process involved."

April 12, 2012 1:00 - 4:30 Richelieu Vanier Community Centre

**This session is offered free of charge, but registration is required:
email: homelessnessccb@ottawa.ca**