



Internal/External Employment Opportunity

Position Title: Intensive Case Management Worker (Bilingual Essential)

Component/Team: Intensive Case Management

Status: Permanent, 1.0 FTE Full-Time (35 hours per week)

Salary Scale: \$44,624 - \$53,764 annualized salary plus benefits

Start Date: Immediately

Number of Positions Available: 2

Position Description:

The Intensive Case Management Worker is responsible for case management of clients with a complex addictions combined with physical and mental health issues. This is a highly independent position that requires meeting clients alone in the community. The incumbent Intensive Case Management Worker exhibits capacity to work with people with addictions/concurrent disorders utilizing both a housing-first model and a harm reduction approach.

Skills, Education and Experience:

Requirements for this position include:

Education and Language

- A bachelor's degree in counseling, psychology, social science or health-related field
- Under the Centre's designation to provide French Language Services:
 - French (oral expression): Advanced +
 - French (oral comprehension): Superior
 - French (reading comprehension): Advanced
- Fluency in English, both oral and written
- Both available positions are designated *Bilingual Essential*

Personal Experience

- Three to five years' experience in the mental health or addictions field working with street involved clients with complex issues, including concurrent disorders.
- Experience working in an independent outreach position, meeting with clients alone in the community or in their homes
- Experience in case management, completing assessments, counseling for substance abuse, and goal-setting
- Experience in engaging people with significant barriers to accessing health, social services and housing.
- Experience working with difficult client behaviours, experience working within a harm reduction framework



Knowledge, Skills and Abilities

- Strong organizational, coordination and administrative skills
- Sound clinical recordkeeping and record management
- Highly skilled in crisis management and intervention with clients
- Strong interpersonal and networking skills.
- Knowledge of the broad range of health determinants and how they impact clients with an overwhelming substance use disorder and mental health issues.
- Good oral and written communication skills.
- Ability to assess/manage crisis situations.
- A commitment to a cooperative approach to problem solving.
- Ability to work independently and as part of a multidisciplinary team.
- Ability to engage clients with an overwhelming substance use disorder and mental health issues; demonstrated understanding of the unique issues and barriers affecting this population.
- Awareness of HIV/AIDS, HCV, harm reduction and related issues and their impact on clients with an overwhelming substance use disorder and mental health issues.
- Knowledge of addictions treatment modalities.

Other

- The successful candidate must have a valid driver's license, a vehicle in good working order and be willing to drive clients to appointments. The reimbursement of vehicle expenses will be in keeping with the Centre's policies and procedures.

Reporting Relationship:

The Intensive Case Management Worker reports directly to the Director of Oasis.

Conditions of Employment:

Hours of work will be developed in collaboration with the successful candidate to ensure a healthy work-life balance. A schedule of work will be based on the Centre's hours of operation and program requirements and may include some evenings.

An offer of employment will be conditional upon the candidate completing a criminal reference check and linguistic profile to the satisfaction of the Sandy Hill Community Health Centre.

How to Apply:

Please submit curriculum vitae and covering letter no later than September 25, 2012 at 4:00pm, quoting #12-30 INT/EXT, to Human Resources, 221 Nelson St., Ottawa ON K1N 1C7, by e-mail hr@sandyhillchc.on.ca or by fax (613) 789-7962.

POSTING DATE: September 18, 2012

CLOSING DATE: September 25, 2012, 4:00 p.m.