



Public Engagement Strategy and Consultations

During 2013, the City of Ottawa will develop new Public Engagement guidelines and tools to assist City staff to effectively and consistently engage with residents on issues that affect them.

During the months of March and April 2013, the City wants to hear about your ideas for improving how City staff routinely engage and consult with residents. Your input will be used to inform the guidelines and toolkit.

Residents are encouraged to attend a community consultation session or participate online.

Community Consultation Sessions

Four consultation sessions have been scheduled in various areas of the city. **Please note that you must register to participate in one of the sessions.**

You can register online at www.ottawa.ca, by phoning 3-1-1, or by speaking to a City employee at any Client Service Centre. Note that there is a maximum capacity of 30 people per session.

All sessions will be fully bilingual.

Date	Time	Location
March 25, 2013	7 to 9pm	City Hall Colonel By Room 110 Laurier Avenue West Ottawa
April 3, 2013	7 to 9pm	Orleans Client Service Centre Room 340 255 Centrum Blvd Orleans
April 10, 2013	7 to 9pm	John G. Mlacak Community Centre Hall D 2500 Campeau Kanata
April 16, 2013	7 to 9pm	Walter Baker Sports Centre Food Court 100 Malvern Drive Nepean

Accessibility is an important consideration for the City of Ottawa. Please let us know at the time of registration if you require special physical or dietary accommodations.

Also, limited assistance for child care and transportation is available for low income households, on an as needed basis. Please contact Lorraine Mulligan at 580-2424 Ext. 28037 or Lorraine.mulligan@ottawa.ca to discuss this further.

Online Questionnaire and Ideas Campaign

Residents can also provide input online by filling out a questionnaire or by participating in an ideas campaign. The online questionnaire and ideas campaign will be available between **March 25 and April 19, 2013** on www.ottawa.ca.

Questions

For general questions about the City of Ottawa Public Engagement consultations, please phone 3-1-1. For specific questions about the Public Engagement Strategy, please contact Lorraine Mulligan at (613) 580-2424 Ext. 28037 or Lorraine.mulligan@ottawa.ca.