



The Community Capacity Building Training Program presents:

Mediation & Negotiation Techniques for Front Line Workers with Rod Lemmex

Learn how to talk to Landlords & Clients and reach 'win-win' solutions

Monday February 10, 2014

9:00 - 4:30

**Hintonburg Community Centre
1064 Wellington St**



There is no charge for this session, but registration is required

You must be a front line worker in a non profit homelessness service agency to register.

Email: homelessnessccb@ottawa.ca



Our training focus has been on enabling people to be effective in today's rapidly changing and diverse marketplace - skills that are applicable across all organizational boundaries.

With three decades of best practices and experience, we have come to see what works and what doesn't work in dealing with people and their unique circumstances.

We deliver sound results using proven methodologies to our client.