



Happy Holidays & Sincere Thanks from the CCB Training Program

**My sincere thanks for your support of the
Community Capacity Building Training program in 2015**

I celebrate your dedication to learning, teaching and helping others in this thought-provoking environment

This year CCBT program had 1,650 front line homelessness service workers in 42 programs
Our "no show rate" for this free training was 3%, and your evaluation submission rate was 90%
These numbers are a clear demonstration of your commitment to this program and to learning
They also make my job very rewarding

We have 701 people with accounts on the website and continue to provide learning experiences in three themes. The "Core 3" learning themes for our programs are:

1. Understanding Client Challenges
2. Skills and Tools to Help Clients
3. Resources and Information to Support Clients

Thanks to your input, this program has been designed to better serve this challenging and vulnerable population, and to support you in your jobs. Sincere thanks to our funders Employment and Social Development Canada (ESDC)/ The Homelessness Partnering Strategy (HPS) & The City of Ottawa

***Thank you for your commitment and dedication to the people we serve,
I hope the Holiday Season brings you Peace, Love and Joy***

***Je tiens à vous remercier de votre dévouement et de votre engagement
envers les gens que vous aidez.
Je vous souhaite la paix, l'amour et la sérénité pendant ce temps des Fêtes***

Katherine Hale

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