



OrgCode Learning Clinics 2017

Theory. Practice. Implementation.

These are the hallmarks of effective learning. We are proud to announce the OrgCode Learning Clinics. It is our way of taking all we have learned from teaching and applying concepts to end homelessness from around the world, and distilling them into hyper-focused modules that take a couple days to complete. Each person that attends can expect to learn the theory that grounds the approach, how to practice the approach, and then how to go back to their organization/community and implement what they have learned.

By bringing people together from across various communities, it is our hope that each session can also result in emerging communities of practice to allow for ongoing peer support at a deeper level than one might gain from casual connections at a conference.

We are offering these sessions in various American and Canadian cities. Citizens of both countries are welcome to attend whatever sessions they feel best suit their schedule – just have your passport ready! The content is the same. So, if ever you wanted to have a few days of your life as an International Student, this could be your shot!

KEEP AN EYE ON THE ORGCODE FACEBOOK PAGE, TWITTER FEED AND WEBSITE FOR THE LAUNCH OF REGISTRATION!

**Train to be
AWESOME**

Housing Stabilization that Works

How can you ensure at least four out of five people you serve stay housed forever, especially if they have higher acuity? Building on more than two decades of research, practice and evaluation, this two day workshop will walk participants through the essential tasks and important practices that will increase housing retention, while also lowering the household's acuity and improving quality of life. It will also teach you which data to track, how to track it, and what it means to have powerful housing stability dashboards. Furthermore, a leading expert in landlord engagement will walk participants through very successful approaches to landlord recruitment and retention. There are three specific streams with customized instruction: youth, families, and single adults.

HOLD THE DATES:

Ottawa, Ontario, Canada
Las Vegas, Nevada, USA

January 9 and 10, 2017
January 26 and 27, 2017

Coordinated Entry

How do you get the right household to the right intervention in the right order without just having fancy waiting lists? Are you coordinating for shelter entry, housing programs, or both? Do you find yourself completely frustrated by the notion of By Name Lists? This workshop focuses on sorting out the messy details of fluid data in a complicated service delivery system in a way that is driven by science, not guess work. Attendees learn how to remove subjectivity and side doors from their service delivery system, and leverage their HMIS to make the process more efficient and effective. Participants can expect to also gain deep knowledge of effective diversion programs, and approaches for empowering natural resiliencies in people seeking services. Attendees will learn the types of decisions they need to make as a community, how to work through establishing community priorities, and how to operationally house households into the solution to their homelessness. Even



communities that are chugging along with a coordinated entry system in its infancy will find this two day workshop valuable. Plus you can lay to rest any foggy understanding you may have with concepts like “functional zero”. There are also specific streams for families, youth, and single adults.

HOLD THE DATES:

San Diego, California, USA March 2 and 3, 2017
Burlington, Ontario, Canada
March 6 and 7, 2017

Being an Awesome Shelter

For too long, many shelters have exercised therapeutic incarceration – adding more and more programs within them that do not have a direct bearing on long-term housing success and which can actually incentivize homelessness. On the other hand, some shelters are so sparse in service delivery that it is no wonder there is no connection to permanent solutions. This 1.5 day workshop focuses on transforming shelters as a critical part of ending homelessness when they have a strong housing orientation. From intake procedures to staff engagement strategies; rules to barring practices; built form considerations to approaches to housing engagement – this Learning Clinic is rich in not just provocative content, but also practical adjustments shelters can make to improve positive destinations out of shelter. This clinic also features specialized streams for families, youth, and single adults.



HOLD THE DATES:

Edmonton, Alberta, Canada March 20 and 21, 2017
Dallas, Texas, USA March 23 and 24, 2017

High Functioning Systems of Care - Continuum of Care and Community Entities

How do you manage your system of care? What are the most advantageous approaches to governance? How do you manage the small and large P politics of what you do? For anyone that is a staff person or board member of a Continuum of Care (Community Entities & Community Advisory Boards north of the border), this session is decided to help you focus all that you do on being a high-functioning system of care, with remarkable attention to proven practices, and funding decisions that reinforce the desired changes you wish to see in your community. This 1.5 day workshop has materials geared to urban and suburban communities, as well as Balance of State and large rural/remote areas.

HOLD THE DATES:

Providence, Rhode Island, USA
OTHER APRIL LOCATION TBD

April 10 and 11, 2017



Effective Practices in Rural Homelessness

Homelessness in rural and remote locations presents unique challenges compared to urban and suburban counterparts. Geographic distance and availability of service is one thing. Country culture can be another. There are a litany of issues that need to be sorted through differently in a rural homelessness response. This 1.5 day workshop features some of the continent's most advanced thinkers and instructors on ending homelessness in rural settings.

HOLD THE DATES:

Minneapolis, Minnesota, USA May 8 and 9, 2017

Street Outreach to Housing

It is possible to help a person move directly from the woods, a street corner, vehicle, bridge, overpass, abandoned building, beach, etc. directly into housing. Getting there, though, requires a rethink of what street outreach should be doing and how it should be performing those functions. This 1.5 day workshop moves from charitable approaches that have historically informed the practice of street outreach into solution focused approaches that equip practitioners with the tools needed to help people move successfully directly into housing – and remain there. From rapport building to data collection, prioritization of time to connections with other systems, this workshop helps attendees hit the ground running when they return to their home community.



HOLD THE DATES:

Nashville, Tennessee, USA

May 11 and 12, 2017

Saskatoon, Saskatchewan, Canada

May 15 and 16, 2017

Excellence in HMIS Practice & Using Your Performance Data

Data is a four letter word (it's true – count the letters). In community after community, data goes in to a machine and never seems to see the light of day in informing day to day practice, policy making, annual funding, or even measuring program or system performance. This 1.5 day workshop is designed for your community's data lead to come and hear from the masters on how to leverage your data to kick ass in your community's programs. The nerd factor will be high in this session that goes under the hood of your data system and tells you – very practically – how to make all that you do driven by awesome data.

HOLD THE DATES:

Pittsburgh, Pennsylvania, USA

June 5 and 6, 2017

Denver, Colorado, USA

June 8 and 9, 2017

Some things to know about each of the sessions:

- One of OrgCode's mottos is "Training that doesn't suck." Expect some edutainment. You will learn and be entertained. You will be challenged. You will be provoked. You will be engaged.
- We will give you everything you need. You will get a ton of material at the workshop. You are welcome to feverishly take notes, but you should be able to make those notes on stuff we give you.
- We believe in inclusion, not just diversity. Expect this work to be examined from that lens.
- The backbone of our approach is making a difference. Expect stuff to be practical and what we have seen work. If you are looking for a debate, this is going to be the wrong type of thing to come to.
- We are going to tell you what we think things like "trauma informed" and "strength based" and "evidence informed" mean as we go through the sessions. We are not going to spew jargon without context.
- We have kept them as affordable as we can. We maybe even lose money on some of them. We don't care. This is the right thing to do.
- We are NOT trying to tackle topics that other firms do really well. For example, we are not doing sessions on Motivational Interviewing because we think that T3 does an awesome job of that; we have no session on population analytics because we think Focus Strategies kicks butt at that; we have nothing planned around Rapid ReHousing because the National Alliance to End Homelessness is tearing that up. We are ADDING VALUE to the work you do, not trying to compete with others we respect and tip our hat to.
- There are Canadians and Americans on the OrgCode team. There are Canadian and American communities working on the same stuff. We are DELIBERATELY trying to create opportunities for people to come to each other's countries and learn, share, grow and network.
- We are grateful to the Canadian Alliance to End Homelessness who are helping to support and get the word out for all of the Canadian sessions.
- We are doing these sessions now. If they go great, we will quite likely repeat them. But our starting point is that until we understand how well they are received and whether or not they work in practice when people return home, we are not making future promises. So, if you think these would be valuable, come now! Don't wait to see if we do them again. Space is limited in each Learning Clinic. As soon as they sell out (and many will) that is it.



Thanks to the Canadian Alliance to
End Homelessness for help with the