Street Ambassador Program Summer 2017

Availability;
Wednesday-Sunday/10am-6pm/May-September
Pay;
$15/hour

Requirements For Role of Street Ambassadors 2017;

- Grade 12 diploma
- Criminal Record Check
- Bilingual preferred
- Police Foundations/Security Management or Social Worker program student
- Knowledge of Downtown Rideau area
- Customer service oriented
- Attention to detail
- Report writing skills/computer skills
- Ability to interact with the public
- Ability to stand and walk for duration of shift
- First Aid and CPR certified
- Proficiency operating Mac devices i.e. iPhone/iPad

Responsibilities For Role of Street Ambassadors 2017;

- Assist the public with tourism inquiries, directions and information on businesses and services in Downtown Rideau.
- Provide front-line response to the public in case of accident of injury.
- Provide a street presence monitoring and reporting public disorder for response.
- Maintain positive community relations with all Downtown Rideau stakeholders.
- Acting as eyes and ears out on the street and relaying any information back to the Public Spaces Operations Manager.
- Reporting business member concerns back to the Public Spaces Operations Manager for further action.
- Promote reporting of issues from our member businesses.
- Engaging disadvantaged individuals to connect them to social services.

Summary Of Position;

Reporting to the Public Spaces Operations Manager the candidate will walk the Downtown Rideau area while in uniform and act as a point of contact for tourists as well as business members and the public. In this role they will document any concerns related to the safety and well being of the businesses and communicate to the Public Spaces Operations Manager for further action. They will also be responsible for notifying the Street Detail maintenance team of any maintenance issues that they come across on their patrols that need their attention. The candidate must be able to communicate effectively and a preference is given to those fluent in both official languages.