

Employment Opportunity

The Salvation Army Ontario Central East Division

Position Title:	Street Outreach Worker	Competition #:	59/17
Ministry Unit:	Ottawa Booth Centre	Position Type:	2 on call/casual contract position ending March 31, 2019
Salary Range:	17.40	Date posted:	December 21, 2017
City:	Ottawa	Posting Expires:	January 3, 2018

Applications Accepted By:

Fax or E-mail:

(613) 241-2818 or SORjobs@ottawaboothcentre.org

Attention: Employee Relations Department

Please no phone calls.

Mail:

Employee Relations Department

171 George St, Ottawa, ON K1N 5W5

Position Description

JOB PURPOSE:

Participate as part of a team providing outreach services for homeless in Ottawa. The focus of the service is to provide transportation to homeless to appropriate safe shelter as well as meeting needs where the clients are.

RESPONSIBILITIES:

- connect and engage with homeless individuals where they are physically, emotionally and spiritually
- provide mobile on-site assessments, provision of outreach supplies, referrals and transportation to safe shelter
- provide intervention services in the event of crisis and contact appropriate authorities when necessary
- refer clients to other outreach and services as appropriate
- log all contacts and notation of service provided: prepare written report following each shift for follow-up
- be supportive of a team effort in all aspects of the Street Outreach Service: this includes all safety issues
- ensure that the outreach vehicle is stocked with basic needs/supplies prior to conducting outreach activities
- when required outreach may be conducted by one self during daylight hours with cell phone, backpack, logbook with regular check-ins

Workplace Hazards

- may deal with potentially angry and aggressive clients
- may encounter verbal abuse

QUALIFICATIONS:

- relevant post-secondary education in social services with training in harm reduction, addiction and mental health service or equivalent work experience
- two years' experience in direct client service with the homeless, ideally in an outreach setting
- certification in Non-Violent Crisis intervention, First Aid, Suicide Intervention preferable
- valid Class G driver's license with a clear driver's abstract
- excellent inter-personal skills
- excellent oral and written skills in English
- bilingualism (English and French) is an asset
- clear Police Records Check for Service with the Vulnerable Sector is required

Hours: Will vary 11:00am – 7:00pm and 7:00pm – 3:00am

The Salvation Army will accommodate candidates as required under applicable human rights legislation. If you require a disability-related accommodation during this process, please inform us of your requirements.

We thank all applicants, however, only those candidates to be interviewed will be contacted.

Internal Applicants, please advise your managing supervisor of your intentions prior to submitting your application.

The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world. Each position contributes to the mission of The Salvation Army.