

Job Posting
Nurse Coordinator (RN) Ottawa Inner City Health
1 Temporary Full-Time Mental Health Nursing Position (14 month contract)
1 Temporary Part- Time Palliative Care Nursing Position
(0.8 FTE- 14 month Contract)
Start date: **Immediate**
Posting Date: May 8th, 2018

Ottawa Inner City Health is looking for RNs to join our team. The role of the Nurse Coordinator is to manage the health care of clients in the Ottawa Inner City Health Inc and includes engaging clients in a therapeutic relationship, assessing the clients' needs, referring clients for admission, assisting clients to complete the admissions process, organizing a suitable plan of care, coordinating care activities and monitoring compliance with the care plan.

The Nurse Coordinator is an advanced practice nurse with experience in health care of the homeless. The Nurse Coordinator provides leadership to an interdisciplinary team of health and social services providers and coordinates their efforts to meet the clients' needs.

The Nurse Coordinator provides support and functional supervision to the Client Care Workers and collaborates with shelter and housing staff to ensure the highest possible quality of care to clients of the OICHI.

Internal/ External Competition: Open to individuals who have a current license as an RN in the province of Ontario with the College of Nurses. Preference will be given to candidates who are fluent in both French and English and candidates who are from First Nations, Metis or Inuit decent (please self-identify in your application)..

POSITION SUMMARY 0.8 FTE PALLIATIVE CARE:

The RN (palliative care) provides clinical care to clients who receive their health care at Hospice, Booth House and Oaks programs by:

- Identifies homeless persons who may require palliative health care and engages them in a therapeutic relationship.
- Completes a comprehensive assessment of the needs of the clients using a holistic approach with special emphasis on the health, housing and social services needed within a palliative framework.
- Facilitates the process of obtaining informed consent so the client can participate in his/her own health care.
- With the consent of the client, initiates the admission process and insures that the documentation required is completed in a timely manner.
- Assessment and screening of health status as per admission form including screening and follow-up of infectious diseases.
- Formulates a plan of care in partnership with the client and other health professionals involved in the care of the client. Arranges for care and coordinates the efforts of the other service providers insuring good communication between members of the client care team.
- Monitors health status of clients and takes appropriate action to meet changing needs.
- Monitors compliance with the plan of care and insures that the clients' wishes are understood and respected.

- Coordinates care and liaises between community agencies and services on behalf of clients.
- Acts as an advocate on behalf of clients and the program as a whole.
- Provides learning experiences for health care students.
- Participates in research and evaluation as appropriate.
- Assists the client to achieve the highest possible quality of life within the limitations of a life limiting illness. Advocates for clients so that they receive services to which they are entitled.
- Ensures that the other members of the health care team and the client's family and friends understand the wishes of the client.
- Operates within a harm reduction modality but supports the provision of care which does not jeopardize the safety of clients, staff or other participants in the program.
- Provides day to day supervision of the Client Care Workers and volunteers assuring adherence to the policies, procedures and practices of the OICHI and partner agencies.
- Alerts senior managers (the Executive Director, Health Services Director) of issues of concern especially those which impact on liability, staff or client safety.
- Keeps current and abreast of new developments within the care of homeless persons and persons requiring palliative care services.
- Practice according to the CNA Code of Ethics.
- ***Participates in the afterhours on-call rotation, providing support to front-line, nursing and personal support staff members in order to provide high quality health care at all hours.***

Hours of Work: 7.5 hours per day, 4 days per week, during weekdays.

REQUIRED QUALIFICATIONS

- Current license as an RN in the province of Ontario with the College of Nurses
- 2-5 years experience in working with the homeless
- 2-5 years experience providing palliative care.
- Good knowledge of mental health and addictions, demonstrated competence in clinical nursing practice related to the care of adult homeless persons.
- Strong organizational skills
- Good oral communication skills in English, French strongly preferred
- Familiarity with word processing and comfort in using technology in the workplace software
- Ability to communicate clearly and diplomatically, demonstrated ability to teach, consult and negotiate.
- Adopt an independent practice model of care delivery, be a self-learner and self-directed.
- Understand how to apply harm reduction strategies in the clinical setting.
- Act effectively in situations of profound loss, and suffering and with individuals who chose to live at risk.
- Knowledge of issues faced by people from indigenous communities.

POSITION SUMMARY 1.0 FTE Mental Health Nurse Coordinator:

The RN (Mental Health) provides clinical care to clients of the OICHI by:

- Identifies homeless persons who may require mental health care and engages them in a therapeutic relationship.
- Completes a comprehensive assessment of the needs of the clients using a holistic approach with special emphasis on the mental health.
- Facilitates the process of obtaining informed consent so the client can participate in his/her own health care.
- Formulates a plan of care in partnership with the client, psychiatrist and other health professionals involved in the care of the client. Arranges for care and coordinates the efforts of the other service providers insuring good communication between members of the client care team.
- Monitors mental health status of clients and takes appropriate action to meet changing needs.
- Monitors compliance with the plan of care and insures that the clients' wishes are understood and respected.
- Coordinates care and liaises between community agencies and services on behalf of clients.
- Acts as an advocate on behalf of clients and the program as a whole.
- Provides learning experiences for health care students.
- Participates in research and evaluation as appropriate.
- Assists the client to achieve the highest possible quality of life within the limitations of the resources available. Advocates for clients so that they receive services to which they are entitled.
- Ensures that the other members of the health care team and the client's family and friends understand the wishes of the client.
- Operates within a harm reduction modality.
- Alerts senior managers (the Executive Director, Health Services Director) of issues of concern especially those which impact on liability, staff or client safety.
- Keeps current and abreast of new developments within the care of homeless persons and persons requiring mental health services.
- Practice according to the CNA Code of Ethics.
- ***Participates in the afterhours on-call rotation, providing support to front-line, nursing and personal support staff members in order to provide high quality health care at all hours.***

Hours of Work: 7.5 hours per day, Monday to Friday day shift.

REQUIRED QUALIFICATIONS

- Current license as an RN in the province of Ontario with the College of Nurses
- 2-5 years experience in working with the homeless
- 2-5 years experience providing mental health care.
- Advanced knowledge of mental health and addictions, demonstrated competence in clinical nursing practice related to the care of adult homeless persons.
- Strong organizational skills
- Good oral communication skills in English, French strongly preferred
- Ability to communicate clearly and diplomatically, demonstrated ability to teach, consult and negotiate.
- Adopt an independent practice model of care delivery, be a self-learner and self-directed.
- Understand how to apply harm reduction strategies in the clinical setting.
- Act effectively in situations of profound loss, and suffering and with individuals who chose to live at risk.

Interested applicants may forward their application by May 16th at midnight to Sophie Wheeler (swheeler@ottawainnercityhealth.ca). Please specify the position you are applying for in your cover letter.

Only those selected for an interview will be contacted.

Corporate members of Ottawa Inner City Health include: The Mission, The Salvation Army Booth Centre, Shepherds of Good Hope, Comerstone, The Ottawa Hospital, Carefor, The Royal Ottawa Hospital, Canadian Mental Health Association, CCAC, Sandy Hill, Centretown, Somerset West CHCs, University of Ottawa.