

Employment Opportunity

The Salvation Army Ontario Central East Division

Position Title:	Street Outreach Worker	Competition #:	01/19
Ministry Unit:	Ottawa Booth Centre	Position Type:	2 Part Time contract position and 1 casual position
Salary Range:	17.75	Date posted:	January 11, 2019
City:	Ottawa	Posting Expires:	January 24, 2019

Applications Accepted By:

Fax or E-mail:

(613) 241-2818 or SORjobs@ottawaboothcentre.org

Attention: Employee Relations Department

Please no phone calls.

Mail:

Employee Relations Department

171 George St, Ottawa, ON K1N 5W5

Position Description

JOB PURPOSE:

Participate as part of a team providing outreach services to homeless individuals in Ottawa. The focus of the service is to provide homeless people with transportation to appropriate safe shelter, as well as meeting needs where the clients are.

RESPONSIBILITIES:

- connect and engage with homeless individuals where they are physically, emotionally and spiritually
- provide clients, when necessary, with mobile on-site assessments, outreach supplies, referrals and transportation to safe shelter
- provide intervention services in the event of crisis and contact appropriate authorities when necessary
- refer clients to other outreach services as appropriate
- log all contacts and notation of service provided: prepare written report following each shift for follow-up
- be supportive of a team effort in all aspects of the Street Outreach Service: this includes all safety issues
- ensure that the outreach vehicle is stocked with basic needs/supplies prior to conducting outreach activities
- when required, outreach may be conducted by oneself during daylight hours if equipped with a cell phone, backpack, logbook along with regular check-ins

Workplace Hazards

- may deal with potentially angry and aggressive clients
- may encounter verbal abuse

QUALIFICATIONS:

- relevant post-secondary education in social services with training in harm reduction, addiction and mental health service or equivalent work experience
- two years' experience in direct client service with the homeless, ideally in an outreach setting
- certification in Non-Violent Crisis intervention, First Aid, Suicide Intervention preferable
- valid Class G driver's license with a clear driver's abstract
- excellent inter-personal skills
- excellent oral and written skills in English
- bilingualism (English and French) is an asset
- clear Police Records Check for Service with the Vulnerable Sector is required

Hours: 16 hours per week Saturday and Sunday 11:00am – 7:00pm and 7:00pm – 3:00am rotation

The Salvation Army will accommodate candidates as required under applicable human rights legislation. If you require a disability-related accommodation during this process, please inform us of your requirements.

We thank all applicants, however, only those candidates to be interviewed will be contacted.

Internal Applicants, please advise your managing supervisor of your intentions prior to submitting your application.

The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world. Each position contributes to the mission of The Salvation Army.