



**INTERNAL/EXTERNAL
JOB POSTING**

**Bilingual Community Support Worker - Mental Health and Addictions Program (full-time)
Permanent full time (1.0FTE)**

The Community Support Worker (CSW) is the first point of contact for many new clients. The CSW's overall objective is to assess client needs and connect the client with the resources to meet those needs within CCHC and /or in the broader community.

The Community Support Worker is part of Centretown Community Health Centre's Mental Health and Addictions team and works closely with the Centre's multidisciplinary Urban Health team to ensure wrap around services and care coordination for individuals with chronic health issues exacerbated by substance use disorders. The Community Support worker is skilled at engaging clients; assessing care needs related to social determinants of health; initiating and following up with care plans; and working collaboratively with other care team health professionals.

The CSW's primary responsibilities are to navigate clients to the appropriate services (information and referral) and/or provide short-term support and intervention for clients requiring assistance (care coordination / crisis intervention / housing support / financial support / information and referral / short-term counselling/harm reduction/practical assistance). The CSW proactively engages clients and ensures that clients are bridged to the appropriate services both internally (if applicable) and within the broader community. The CSW, as with all CCHC staff, is responsible for addressing barriers to service and ensuring that each unique individual who walks through CCHC doors is met with dignity, and respect and are provided the resources to meet their needs.

Requirements:

Essential

- Bachelor's degree in Social Work or Social Science or equivalent combination of training and experience.
- Minimum three (3) years relevant experience
- Training and competencies in the support of people struggling with opioid use disorders/polysubstance use disorders
- Experience in providing case management services within a concurrent disorders framework
- Thorough knowledge of social service resources within Ottawa
- Thorough knowledge of rapid access to opioid management programs; Safe Consumption and Treatment Sites; Centralized Access for Addictions treatment services
- Demonstrated ability to provide crisis intervention and support
- Experience working with marginalized populations including: youth; LGBT2SQ+ individuals; newcomers; homeless; individuals with concurrent disorders; seniors
- Demonstrated ability to work collaboratively across multidisciplinary teams
- Knowledge of:
 - trauma-informed care
 - best practices related to concurrent disorders
 - harm reduction principles
 - recovery principles within mental health
 - LGBT2SQ+ issues / Trans Health services
- Demonstrated understanding of and experience with Motivational Interviewing
- Excellent verbal and written communication skills
- Flexibility, excellent judgement and initiative
- Ability to work some evenings and weekends
- Proficient with Windows-based computer systems including email, MS Word and data base programs

Language designation

English: Excellent written and oral communication skills

French: Excellent oral fluency

Start date: As Soon As Possible

Salary range: \$48,987-\$59,021/year

Pension and Benefits: Excellent benefits package including Healthcare of Ontario Pension Plan (HOOPP)

How to “express an interest” for this opportunity:

Submit your letter of interest along with your résumé on or before **July 23, 2019 by 11:59pm** to jobs@centretownchc.org.

Please note the following:

- The subject line of your email should read “Community Support Worker – Full-time”
- The file name for your resume should read: “(last name)_(first name)_ Resume”
- The file name for your cover letter should read: “(last name)_(first name)_ Cover Letter”

We thank all applicants for their interest. Only applicants invited to an interview will be contacted.

Candidates with a disability requiring accommodation during the application and/or the interview process should contact us at jobs@centretownchc.org so arrangements can be made. CCHC is an equal opportunity employer and values diversity in its workforce and as such all applicants are welcome.