

# Employment Opportunity

## The Salvation Army Ontario Central East Division

<b>Position Title:</b>	Street Outreach Worker	<b>Competition #:</b>	31/19
<b>Ministry Unit:</b>	Ottawa Booth Centre	<b>Position Type:</b>	1 Full time contract position until Dec 31, 2019
<b>Salary Range:</b>	\$19.25	<b>Date posted:</b>	July 24, 2019
<b>City:</b>	Ottawa	<b>Posting Expires:</b>	Aug 6, 2019
<b>Applications Accepted By:</b>			
<b>Fax or E-mail:</b> (613) 241-2818 or SORjobs@ottawaboothcentre.org <b>Attention:</b> Employee Relations Department <b>Please no phone calls.</b>		<b>Mail:</b> Employee Relations Department 171 George St, Ottawa, ON K1N 5W5	
<b>Organization Description</b>			
<p>The Salvation Army is an international Christian church. Its message is based on the Bible; its ministry is motivated by love for God and the needs of humanity.</p> <p><b>Mission Statement</b>          The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world.</p> <p><b>Core Values</b>          The Salvation Army Canada and Bermuda has four core values:</p> <p><b>Hope:</b> We give hope through the power of the gospel of Jesus Christ.  <b>Service:</b> We reach out to support others without discrimination.  <b>Dignity:</b> We respect and value each other, recognizing everyone's worth.  <b>Stewardship:</b> We responsibly manage the resources entrusted to us.</p>			
<b>POSITION PURPOSE SUMMARY:</b>			
Participate as a 2-member team providing emergency transportation and supplies as well as intake assessment and triage of homeless individuals to the wider homeless service sector.			
<b>RESPONSIBILITIES:</b>			
<ul style="list-style-type: none"> <li>• shared driving responsibility and safe operation of Street Outreach Van during duration of 8- hr shift</li> <li>• connect and engages with homeless individuals where they are physically, emotionally and spiritually</li> <li>• provide mobile on- site assessments including provision of outreach supplies, referrals and transportation to safe shelter</li> <li>• provide intervention services in the event of crisis and contact appropriate authorities when necessary</li> <li>• refer clients to other outreach and services as appropriate</li> <li>• log and case-note all contacts and notation of service provided in multiple document formats</li> <li>• accepts referrals on behalf of the Housing Response Team by completing VI-SPDAT and place clients on a prioritization list for service based on acuity</li> <li>• interim case management of those on the prioritization list that score moderate and high acuity until matched with a Housing Based Case Manager</li> <li>• assist those who are scoring in the low acuity range to self-resolve their homelessness through linking to resources and life skills building</li> </ul>			

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- weekly follow up with all clients known to be sleeping outdoors
- collaboration with community partners to provide services to locate clients and connect clients with appropriate services
- managing a group schedule to ensure all clients received proper follow up
- participate in case conferences to update management on the progress of each street living individual
- ensure that the outreach vehicle is stocked with basic needs supplies prior to conducting outreach activities
- when required outreach may be conducted by one's self during day light hours with cell phone, backpack, and logbook with regular check-ins

### Physical/Cognitive Demands:

- with assistance must be able to lift up to 50 pounds
- support and assist clients in safely entering and exiting Outreach van
- long periods of sitting and driving
- physically maneuver through unfamiliar and challenging outdoor terrains
- ability to perform in an environment with multiple distractions including those incurred while driving
- ability to make quick appropriate collaborative decisions under competing priorities and situations

### Workplace Hazards

- may deal with potentially angry and aggressive clients
- may encounter verbal abuse
- will deal with highly intoxicated resistant individuals
- may be required to deal with client overdose and other medical situations

### QUALIFICATIONS:

- must have a valid Class G driver's license and current clean drivers abstract
- relevant post-secondary education in social services with training in harm reduction, addiction and mental health service or equivalent work experience
- two years' experience in direct client service with the homeless, ideally in outreach setting
- demonstrated ability to de-escalate situations and appropriately interact with intoxicated individuals
- excellent inter-personal skills
- must be comfortable working in unconventional environments such as under bridges, un-cleared NCC land etc.
- excellent oral and written skills in English
- experience administering Narcan and/or Narcan training a strong asset
- bilingualism (English and French) is an asset

Successful candidate will be required to provide upon hiring:

- A clear vulnerable sector screening
- A clean drivers abstract

**HOURS:** Saturday to Wednesday – 11:00am – 19:00pm & 19:00pm – 03:00am (alternating days and nights)

*The Salvation Army will accommodate candidates as required under applicable human rights legislation. If you require a disability-related accommodation during this process, please inform us of your requirements.*

We thank all applicants, however, only those candidates to be interviewed will be contacted.

*Internal Applicants, please advise your managing supervisor of your intentions prior to submitting your application.*

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