



JOB POST

Position Title: Homeless Crisis Support Worker
Classification: Community Health Worker, Level 1
Salary Band: \$27.00 - 32.51 per hour
Department: Family Community Health & Harm Reduction
Reporting to: Manager, Harm Reduction
Type: Contract/Term (July 2020 - November 2020)
Multiple Positions Available - 28 hrs to 35 hrs/week
Application Deadline: **5:00 PM EST Monday July 13, 2020**

Job Summary

The Homeless Crisis Support worker will work closely with the Manager of Harm Reduction, the Director of Family, Community Health & Harm Reduction, and the Harm Reduction Team Leads at Somerset West Community Health Centre. This position is within the Harm Reduction Department and will have a multi-focus of coordinating homeless support within the Centre and its services, coordinating with relevant homeless service sector partners and stakeholders, and providing engagement and support with local businesses and residents as they interact with the homeless population.

The Homeless Crisis Support Worker will respond to a gap in services for homeless individuals in the Somerset Ward during the COVID-19 Pandemic by providing assertive outreach, access to basic needs and crisis support on evenings and weekends when other services are not available. The worker will also hold daytime hours in order to facilitate system navigation and care coordination for homeless persons in the ward in order to move clients forward in their ability to obtain housing.

The worker will support homeless clients in:

- accessing COVID testing, treatment and/or isolation/distancing centres
- connecting to available services, including housing supports
- shelter in place and other physical distancing measures
- emergency supports, including food, water, clothing and hygiene products

All services are provided using a harm reduction model. Hours of work may vary depending on the need of the Program and will include evenings and weekends.

Knowledge, Skills and Responsibilities

- Relevant combination of education AND/OR knowledge AND/OR experience equal to that of a Bachelor of Social Work (BSW) degree, OR a BSW
- Lived experience of homelessness, street-involvement, drug use are considered assets
- Knowledge and experience with a harm reduction model of service delivery
- Knowledge and experience with the homeless population
- Knowledge of homeless sector agencies and community resources
- Understanding of homelessness, mental health and substance use
- Superior skills in assertive engagement, trauma informed care, crisis support & de-escalation
- Superior skills in working independently as well as part of a large, dynamic and fast-paced team
- Drug, sex and sex worker positive
- Understanding of HIV and Hepatitis transmission
- Understanding of Harm Reduction Gear Exchange and Gear Clean-up & Collection programs
- Experience with the same is considered an asset
- Experience in community development considered an asset, in particular bridging diverse and divergent opinions to achieve common goals and understanding
- Experience supporting and supervising volunteers who are people with lived experience of homelessness an asset
- 3-5 Years experience providing direct service to street-involved people from a Harm Reduction lens
- Experience in Outreach and Case Management are assets
- Experience in providing transportation services to street involved persons an asset
- Strong knowledge and ability in navigating issues related to clinical boundaries, professional ethics, confidentiality and relevant legislation including but not limited to PHIPPA and OHSA
- Commitment to working within a Health Equity, Person-Centered and Anti-Oppressive Framework
- Advanced knowledge and experience working with computers
- Establishing mechanisms to ensure the ongoing engagement and full participation of substance users in the planning, implementation and evaluation of the project
- Able to organize regular meetings and ongoing communication with partners and stakeholders

- Ensuring that data collection and evaluation measures are in place
- Monitoring project timelines and deliverables
- Analyzing data and completing reports
- Working with project partners to develop a sustainability plan

POSITION REQUIREMENTS

Education

- Relevant combination of education AND/OR knowledge AND/OR experience equal to that of a
- Bachelor of Social Work (BSW) degree, OR a BSW

Linguistic Profile

- Fluency in English
- French and other languages an asset

Other Job Requirements

- Needle exchange and safer inhalation training
- Valid CPR
- Valid Driver's License and ability to drive Centre vehicles, including providing client transportation
- Obtain Vulnerable Sector Screen Police Record Check for Executive Director review and sign-off (NOT required to be clear check)
- Cross-training in other internal harm reduction services to support the overall functioning of the department

If interested, please submit your resume and cover letter as one document by email before 5:00 pm EST Monday July 13th, 2020 to: <https://swchc.bamboohr.com/jobs/view.php?id=259>

If at any stage in the selection process you require special accommodation, please let us know the nature of the required accommodation.

Somerset West Community Health Centre is an equal opportunity employer who values the diversity of individuals in our programs and services.

Due to the high volume of applicants, we can neither confirm receipt of nor respond to inquiries regarding your application. Only candidates selected for an interview will be contacted.