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| Position Title: | Front Line Worker (Transitional House) | Competition #: | 22/20 |
| Ministry Unit: | Ottawa Booth Centre | Position Type: | 1 Full time position |
| Salary Range: | $16.76 | Date posted: | July 7, 2020 |
| City: | Ottawa | Posting Expires: | July 20, 2020 |
| Applications Accepted By: |
| **Fax or E-mail:**613)241-2818 or FLWjobs@saobc.org**Attention:** Employee Relations Department Please no phone calls. | Mail:Employee Relations Department171 George St. Ottawa, ON K1N 5W5 |
| Organization Description |
| The Salvation Army is an international Christian church. Its message is based on the Bible; its ministry is motivated by love for God and the needs of humanity.**Mission Statement**The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world.**Core Values**The Salvation Army Canada and Bermuda has four core values:**Hope:** We give hope through the power of the gospel of Jesus Christ.**Service:** We reach out to support others without discrimination.**Dignity:** We respect and value each other, recognizing everyone’s worth.**Stewardship:** We responsibly manage the resources entrusted to us.**Position Purpose summary:** To provide support services to the House clients within the context of the overall operations, including maintaining the security of the facility and its residents.**Responsibilities:** **Client Services*** Maintains records as required (e.g. incident reports, log notes, and case notes)
* When necessary gather information to further assess client needs
* When required, assist clients in creating goal plans; monitor progress and aid clients in working towards set goals
* Follow established procedures in referring clients to appropriate Salvation Army and Community resources; advocate on behalf of clients to other Salvation Army and community resources
* Ensure appropriate information is communicated to residents
* Ensure residency guidelines are enforced impartially
* Monitor to ensure clients are participating in all house requirements, follow up with the client and provide feedback to House Supervisor when necessary
* Implement consequence for inappropriate behavior of clients in accordance with established policies, procedures and guidelines
* Refer clients to House Supervisor for interviews regarding serious behavioral issues and consequences
* Attend staff meetings and case conferences prepared to offer information regarding clients and services issues
* Complete rounds, security checks and duties as indicated by Shift Statement of Duties
* Refer maintenance requests to Coordinator of Residential Services

**Working Conditions:** * May deal with angry and abusive clients
* May encounter verbal abuse
* May be required to deal with client overdose and other medical situations

**education and experience Qualifications:** **Education, Qualifications and Certifications:** * Relevant post-secondary education or equivalent work experience

**Experience and Skilled Knowledge Requirements:*** Experience working with a marginalized population and issues they face such as addiction and mental health

**Skills and Capabilities:** * Ability to self-motivate and work with minimal supervision
* Effective oral and written communication skills
* Effective interpersonal skills
* Basic computer skills
* Training in non-violent crisis intervention, ASIST, First Aid and CPR is an asset
* Experience administering Narcan and/or Narcan training a strong asset
* Bilingualism (English and French) is an asset

**Successful candidate will be required to provide upon hiring:*** Must supply a clear vulnerable sector screening

**HOURS:** Saturday to Wednesday 11:30pm – 8:00am *The Salvation Army will accommodate candidates as required under applicable human rights legislation. If you require a disability-related accommodation during this process, please inform us of your requirements.* We thank all applicants, however, only those candidates to be interviewed will be contacted.***Internal* applicants must scan their resume, cover letter and internal application to patty\_rino@saobc.org***.**Internal Applicants, please advise your managing supervisor of your intentions prior to submitting your application.* |