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| Position Title: | Front Line Worker (Transitional House) | Competition #: | 22/20 |
| Ministry Unit: | Ottawa Booth Centre | Position Type: | 1 Full time position |
| Salary Range: | $16.76 | Date posted: | July 7, 2020 |
| City: | Ottawa | Posting Expires: | July 20, 2020 |
| Applications Accepted By: | | | |
| **Fax or E-mail:**  613)241-2818 or  FLWjobs@saobc.org  **Attention:** Employee Relations Department  Please no phone calls. | | Mail:  Employee Relations Department  171 George St. Ottawa, ON K1N 5W5 | |
| Organization Description | | | |
| The Salvation Army is an international Christian church. Its message is based on the Bible; its ministry is motivated by love for God and the needs of humanity.  **Mission Statement**  The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world.  **Core Values**  The Salvation Army Canada and Bermuda has four core values:  **Hope:** We give hope through the power of the gospel of Jesus Christ. **Service:** We reach out to support others without discrimination. **Dignity:** We respect and value each other, recognizing everyone’s worth. **Stewardship:** We responsibly manage the resources entrusted to us.  **Position Purpose summary:**  To provide support services to the House clients within the context of the overall operations, including maintaining the security of the facility and its residents.  **Responsibilities:**  **Client Services**   * Maintains records as required (e.g. incident reports, log notes, and case notes) * When necessary gather information to further assess client needs * When required, assist clients in creating goal plans; monitor progress and aid clients in working towards set goals * Follow established procedures in referring clients to appropriate Salvation Army and Community resources; advocate on behalf of clients to other Salvation Army and community resources * Ensure appropriate information is communicated to residents * Ensure residency guidelines are enforced impartially * Monitor to ensure clients are participating in all house requirements, follow up with the client and provide feedback to House Supervisor when necessary * Implement consequence for inappropriate behavior of clients in accordance with established policies, procedures and guidelines * Refer clients to House Supervisor for interviews regarding serious behavioral issues and consequences * Attend staff meetings and case conferences prepared to offer information regarding clients and services issues * Complete rounds, security checks and duties as indicated by Shift Statement of Duties * Refer maintenance requests to Coordinator of Residential Services   **Working Conditions:**   * May deal with angry and abusive clients * May encounter verbal abuse * May be required to deal with client overdose and other medical situations   **education and experience Qualifications:**  **Education, Qualifications and Certifications:**   * Relevant post-secondary education or equivalent work experience   **Experience and Skilled Knowledge Requirements:**   * Experience working with a marginalized population and issues they face such as addiction and mental health   **Skills and Capabilities:**   * Ability to self-motivate and work with minimal supervision * Effective oral and written communication skills * Effective interpersonal skills * Basic computer skills * Training in non-violent crisis intervention, ASIST, First Aid and CPR is an asset * Experience administering Narcan and/or Narcan training a strong asset * Bilingualism (English and French) is an asset   **Successful candidate will be required to provide upon hiring:**   * Must supply a clear vulnerable sector screening   **HOURS:** Saturday to Wednesday 11:30pm – 8:00am  *The Salvation Army will accommodate candidates as required under applicable human rights legislation. If you require a disability-related accommodation during this process, please inform us of your requirements.*    We thank all applicants, however, only those candidates to be interviewed will be contacted.  ***Internal* applicants must scan their resume, cover letter and internal application to patty\_rino@saobc.org***.*  *Internal Applicants, please advise your managing supervisor of your intentions prior to submitting your application.* | | | |