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| Position Title: | Street Outreach Worker | Competition #: | 25/20 |
| Ministry Unit: | Ottawa Booth Centre | Position Type: | 2 full time contract positions and 2 part time positions until Nov 30, 2020 |
| Salary Range: | $21.25 | Date posted: | July 23, 2020 |
| City: | Ottawa | Posting Expires: | July 29, 2020 |
| Applications Accepted By: |
| **Fax or E-mail:**(613) 241-2818 orSORjobs@saobc.org**Attention:** Employee Relations Department **Please no phone calls.** | Mail:Employee Relations Department171 George St, Ottawa, ON K1N 5W5 |
| Organization Description |
| The Salvation Army is an international Christian church. Its message is based on the Bible; its ministry is motivated by love for God and the needs of humanity.**Mission Statement**The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world.**Core Values**The Salvation Army Canada and Bermuda has four core values:**Hope:** We give hope through the power of the gospel of Jesus Christ.**Service:** We reach out to support others without discrimination.**Dignity:** We respect and value each other, recognizing everyone’s worth.**Stewardship:** We responsibly manage the resources entrusted to us.**Position Purpose summary:** Participate as a member of a 2-person team, providing to the wider homeless service sector:* emergency transportation and supplies
* intake assessment
* triage of homeless individuals

**Accountabilities:** * Share driving responsibility and safe operation of Street Outreach Van during duration of 8 hr shift
* Connect and engage with homeless individuals where they are physically, emotionally and spiritually
* Provide mobile on-site assessments including provision of outreach supplies, referrals and transportation to safe shelter
* Provide intervention services in the event of crisis and contact appropriate authorities when necessary
* Refer clients to other outreach and services as appropriate
* Log and case-note all contacts and notation of service provided in multiple document formats
* Accept referrals on behalf of the Housing Response team by completing VI-SPDAT and place clients on a prioritization list for service based on acuity
* Provide Interim case management of those on the prioritization list that score moderate and high acuity until matched with a Housing Based Case Manager
* Assist those who are scoring in the low acuity range to self-resolve their homelessness through linking to resources and life skills building
* Ensure weekly follow-up is provided to all clients known to be sleeping outdoors
* Collaborate with community partners to provide services to locate clients and connect clients with appropriate services
* Manage a group a schedule to ensure all clients received proper follow up
* Participate in case conferences to update management on the progress of each street living individual
* Ensure that the outreach vehicle is stocked with basic needs supplies prior to conducting outreach activities
* Conduct outreach by one’s self, and when required, during day light hours, equipped with cell phone, backpack, and logbook with regular check-ins

**Physical/Cognitive Demands:*** Lift up to 50 pounds with assistance
* Support and assist clients in safely entering and exiting Outreach van
* Sit and /or drive a vehicle for long periods
* Physically maneuver vehicle through unfamiliar and challenging outdoor terrains
* Able to perform in an environment with multiple distractions, including the kind incurred while driving
* Able to make quick appropriate collaborative decisions under competing priorities and situations

**Working Conditions:**  * May deal with potentially angry and aggressive clients
* May encounter verbal abuse
* Will deal with highly intoxicated resistant individuals
* May be required to deal with client overdose and other medical situations

**education and experience Qualifications:** **Education, Qualifications and Certifications:** * Relevant post-secondary education in social services with training in harm reduction, addiction and mental health service or equivalent work experience

**Experience and Skilled Knowledge Requirements:*** Two years’ experience in direct client service with the homeless, ideally in outreach setting
* Demonstrated ability to de-escalate situations and appropriately interact with intoxicated individuals

**Skills and Capabilities:** **Must:*** Have a valid Class G driver’s license and current clean drivers abstract
* Have excellent inter-personal skills
* Be comfortable working in unconventional environments such as under bridges, un-cleared NCC land etc.
* Have excellent oral and written skills in English
* Have a clear Police Reference Check for Vulnerable Sector Screening is required

**\***Note that experience administering NARCAN/and or NARCAN training is considered a strong asset\* Bilingualism (French and English) is also an asset**HOURS:**  Full time – Monday to Friday 3:00pm – 11:00pm inclusive of statutory holidays Part time - Saturday and Sunday 3:00pm – 11:00pm, inclusive of statutory holidays*The Salvation Army will accommodate candidates as required under applicable human rights legislation. If you require a disability-related accommodation during this process, please inform us of your requirements.* We thank all applicants, however, only those candidates to be interviewed will be contacted.***Internal* applicants must scan their resume, cover letter and internal application to patty\_rino@saobc.org*.******Internal Applicants, please advise your managing supervisor of your intentions prior to submitting your application.*** |