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| Position Title: | Street Outreach Worker | Competition #: | 25/20 |
| Ministry Unit: | Ottawa Booth Centre | Position Type: | 2 full time contract positions and 2 part time positions until Nov 30, 2020 |
| Salary Range: | $21.25 | Date posted: | July 23, 2020 |
| City: | Ottawa | Posting Expires: | July 29, 2020 |
| Applications Accepted By: | | | |
| **Fax or E-mail:**  (613) 241-2818 orSORjobs@saobc.org  **Attention:** Employee Relations Department  **Please no phone calls.** | | Mail:  Employee Relations Department  171 George St, Ottawa, ON K1N 5W5 | |
| Organization Description | | | |
| The Salvation Army is an international Christian church. Its message is based on the Bible; its ministry is motivated by love for God and the needs of humanity.  **Mission Statement**  The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world.  **Core Values**  The Salvation Army Canada and Bermuda has four core values:  **Hope:** We give hope through the power of the gospel of Jesus Christ. **Service:** We reach out to support others without discrimination. **Dignity:** We respect and value each other, recognizing everyone’s worth. **Stewardship:** We responsibly manage the resources entrusted to us.  **Position Purpose summary:**  Participate as a member of a 2-person team, providing to the wider homeless service sector:   * emergency transportation and supplies * intake assessment * triage of homeless individuals   **Accountabilities:**   * Share driving responsibility and safe operation of Street Outreach Van during duration of 8 hr shift * Connect and engage with homeless individuals where they are physically, emotionally and spiritually * Provide mobile on-site assessments including provision of outreach supplies, referrals and transportation to safe shelter * Provide intervention services in the event of crisis and contact appropriate authorities when necessary * Refer clients to other outreach and services as appropriate * Log and case-note all contacts and notation of service provided in multiple document formats * Accept referrals on behalf of the Housing Response team by completing VI-SPDAT and place clients on a prioritization list for service based on acuity * Provide Interim case management of those on the prioritization list that score moderate and high acuity until matched with a Housing Based Case Manager * Assist those who are scoring in the low acuity range to self-resolve their homelessness through linking to resources and life skills building * Ensure weekly follow-up is provided to all clients known to be sleeping outdoors * Collaborate with community partners to provide services to locate clients and connect clients with appropriate services * Manage a group a schedule to ensure all clients received proper follow up * Participate in case conferences to update management on the progress of each street living individual * Ensure that the outreach vehicle is stocked with basic needs supplies prior to conducting outreach activities * Conduct outreach by one’s self, and when required, during day light hours, equipped with cell phone, backpack, and logbook with regular check-ins   **Physical/Cognitive Demands:**   * Lift up to 50 pounds with assistance * Support and assist clients in safely entering and exiting Outreach van * Sit and /or drive a vehicle for long periods * Physically maneuver vehicle through unfamiliar and challenging outdoor terrains * Able to perform in an environment with multiple distractions, including the kind incurred while driving * Able to make quick appropriate collaborative decisions under competing priorities and situations   **Working Conditions:**   * May deal with potentially angry and aggressive clients * May encounter verbal abuse * Will deal with highly intoxicated resistant individuals * May be required to deal with client overdose and other medical situations   **education and experience Qualifications:**  **Education, Qualifications and Certifications:**   * Relevant post-secondary education in social services with training in harm reduction, addiction and mental health service or equivalent work experience   **Experience and Skilled Knowledge Requirements:**   * Two years’ experience in direct client service with the homeless, ideally in outreach setting * Demonstrated ability to de-escalate situations and appropriately interact with intoxicated individuals   **Skills and Capabilities:**  **Must:**   * Have a valid Class G driver’s license and current clean drivers abstract * Have excellent inter-personal skills * Be comfortable working in unconventional environments such as under bridges, un-cleared NCC land etc. * Have excellent oral and written skills in English * Have a clear Police Reference Check for Vulnerable Sector Screening is required   **\***Note that experience administering NARCAN/and or NARCAN training is considered a strong asset  \* Bilingualism (French and English) is also an asset  **HOURS:**  Full time – Monday to Friday 3:00pm – 11:00pm inclusive of statutory holidays  Part time - Saturday and Sunday 3:00pm – 11:00pm, inclusive of statutory holidays  *The Salvation Army will accommodate candidates as required under applicable human rights legislation. If you require a disability-related accommodation during this process, please inform us of your requirements.*  We thank all applicants, however, only those candidates to be interviewed will be contacted.  ***Internal* applicants must scan their resume, cover letter and internal application to patty\_rino@saobc.org*.***  ***Internal Applicants, please advise your managing supervisor of your intentions prior to submitting your application.*** | | | |