



JOB POSTING

Position Title: Team Lead - Needle Exchange & Safer Inhalation Program
Classification: Coordinator Level 1
Department: Family, Community Health & Harm Reduction
Reporting to: Manager, Harm Reduction
Type: Full Time Term (35 hrs/week) ending May 31st, 2022
Schedule: Monday to Friday with rotating evening & weekend coverage required
Salary Band: \$34.48 - \$41.54 per hour based on 35-hour week
Reviewed: May 2021
Reviewed by: Manager, Harm Reduction
Circulation: INTERNAL/EXTERNAL
Submission: Bamboo
Deadline: **Friday May 21st, 2021 at 12:00 PM EST**

JOB SUMMARY

Reporting to the Manager, Harm Reduction, the Team Lead is responsible for the day to day coordination of the SWCHC NESI staff and program, overseeing client care coordination, daily staff coverage, the Peer Program, the Safe Inhalation Program and other areas of work engaged in by the NESI team. Additional areas of responsibility will include daytime and evening outreach work including the outreach van, the distribution of harm reduction supplies and other supports from the Centre, and other areas as assigned. This position will play a key role in the oversight and promotion of the regional Safe Inhalation Program, maintaining the ongoing maintenance and quality of this program both internally and in the Ottawa region. The Team Lead will also play a key role in the growth of the NESI program, seeking out and facilitating opportunities for program development and evolution, with a focus on implementing accessible and relevant group treatments for persons who use drugs and are street involved, who are experiencing challenges with their substance use, mental health and trauma symptoms. This Team Lead role will also work as part of an interdisciplinary team to provide health care and treatment to clients of the NESI program. This role will also include cross-coverage for other parts of the Harm Reduction Program as needed.

Areas of responsibility include advocating for the needs and rights of people who use drugs (PWUD) to low barrier, non-stigmatizing, trauma-informed services and supports. The Team Lead ensures pathways to needed services and advocacy supports for current participants, as supporting a diverse team of staff, volunteers, and students, many of whom are also past or current drug users. The Team Lead plays a lead role in assessing gaps in services and responding to changing needs and trends through the planning, development, implementation, and evaluation of programming to meet the needs of the drug using communities accessing the NESI program. The team lead also provides daily coordination, scheduling and support to the staff of the program, in collaboration with the Manager of Harm Reduction.

Qualifications:

- Post-secondary education in harm reduction, social work, behavioural therapy, or equivalent experience.
- Priority: lived or living expertise in substance use an asset

- Priority: identifying as member of Black, Indigenous, Persons of Colour (BIPOC) community an asset
- Priority: clinical certification an asset: ex. registered social worker, registered psychotherapist, registered nurse or practical nurse; certified addictions therapist; or formal training in concurrent disorders
- Minimum 3-5 years experience in mental health & addictions with preference given to candidates with harm reduction experience
- Preference given to those with previous experience in a leadership role
- Preference given to those with previous experience with adult education initiatives
- Successful completion of police record check for vulnerable populations
- Valid CPR and First Aid

Knowledge, Skills and Abilities:

- Experience with clinical presentations and therapeutic responses for individuals experiencing trauma, concurrent disorders and homelessness
- Experience in delivering group therapeutic interventions to individuals living with diagnosis and traits common to street involved persons, including but not limited to: post traumatic stress disorder; emotional dysregulation; anger management; substance use treatment; psychosis; anxiety and depression
- Knowledge of harm reduction, trauma-informed care, addiction medicine, and the social determinants of health
- Skilled in crisis management, case management and risk assessment
- Excellent skills in multitasking, delegation, and communication
- Effective organizational, critical thinking, problem solving and decision making skills
- Ability to delegate
- Ability to work collaboratively in an interdisciplinary team
- Ability to work with people with concurrent disorders
- Ability to work under stress with multiple demands
- Strong interpersonal skills
- Excellent communication skills
- Must be available to work occasional evenings or weekends as required

Linguistic Profile:

- English, spoken and written required
- French or other languages considered an asset

If interested, please submit a cover letter and resume by **Friday May 21st, 2021 at 12:00 PM EST to: <https://swchc.bamboohr.com/jobs/view.php?id=323>**

If at any stage in the selection process you require special accommodation, please let us know the nature of the required accommodation.

Somerset West Community Health Centre is an equal opportunity employer who values the diversity of individuals in our programs and services.

Due to the high volume of applicants, we can neither confirm receipt of nor respond to inquiries regarding your application. Only candidates selected for an interview will be contacted.