



## Housing Help / Aide Logement

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### **Housing Caseworker (Arabic or Somali speaking)**

Full time/permanent position

Housing Help / Aide Logement assists families and individuals who are homeless or at risk of homelessness to access and maintain appropriate, affordable housing. The Caseworker provides intervention, information and support to stabilize tenants' living situations.

#### Responsibilities:

- Assess and identify immediate and long-term needs of individuals and families who are at risk of homelessness
- Provide intervention, assistance and support to resolve housing crisis
- Assess and identify the range of supports required by individuals or families to enable them to maintain housing
- Advocate on behalf of clients
- Advocate with landlords to resolve tenancy issues
- Work with communities and neighbours to resolve conflict
- Provide information and assistance to clients seeking private market or social housing

#### Qualifications:

- University degree or College diploma in the social services field
- 3 years relevant experience working in the social service and/or housing sector
- Knowledge of resettlement issues and able to work in a culturally sensitive environment
- Demonstrated crisis intervention and counselling skills
- Excellent communication and organizational skills
- Sound knowledge of community resources
- Familiarity with issues related to poverty and homelessness
- Familiarity with housing issues
- Knowledge of the Residential Tenancies Act
- Ability to speak Somali or Arabic

Please identify on your resume what languages you are fluent in.

Hours of work are Monday to Friday 8:00-4:00 (35 hours a week)  
Plus, paid vacation and sick leave and a generous benefits package

Please submit application by email to [Shea@housinghelp.on.ca](mailto:Shea@housinghelp.on.ca) no phone calls please.