**Traffic and service impacts will occur on Friday**

**February 17, 2022 -** The City advises residents traffic and some service impacts will continue on Friday, February 18. The downtown core will continue to experience most of the traffic impacts. Residents are advised to avoid non-essential travel in the area. The forecasted weather will also create additional impacts.

**Impacts on OC Transpo**

Due to anticipated weather conditions, OC Transpo is advising customers of possible extensive cancellations that would result in significant delays to tomorrow’s bus service. Customers are advised to give themselves plenty of extra time when planning their commute and to exercise patience.

O-Train Line 1 will operate from Tunney’s Pasture to Pimisi Station in the west, and from Blair to Hurdman Station in the east beginning at the start of service on Friday, February 18.

O-Train stations in the downtown core will be closed, and there will be no rail service between Pimisi andHurdman stations. Customers can continue to access the Centretown shuttle, but R1 bus service will not be available. OC Transpo staff will be present at Hurdman, Pimisi and Tunney’s Pasture stations to assist customers with bus transfers.

All bus routes with service downtown are expected to remain on detour, until service can be reliably returned to downtown streets. Maps and more information on the detours are available on [octranspo.com](https://www.octranspo.com/en/).

Stay up to date on the latest transit information by visiting [octranspo.com/alerts](https://www.octranspo.com/alerts), calling 613-560-5000 or following [OC Transpo’s Twitter](https://twitter.com/oc_transpo)account. Para Transpo customers can call OC Transpo and a staff member will help book a trip.

**T**r**affic impacts remain fluid – stay informed**

Please exercise caution when using City sidewalks, roads and the winter cycling network. Due to the weather conditions

Residents can continue to check our online [traffic map](https://traffic.ottawa.ca/map/) and the [City of Ottawa’s traffic Twitter account](https://twitter.com/Ottawa_Traffic) for up-to-date information on traffic delays and disruptions due to the demonstrations.

Here is latest information on downtown City services and facilities – including closures, delays, and resumptions:

**Ottawa Public Library branches**

The [Ottawa Public Library’s](https://biblioottawalibrary.ca/en) Main and Rideau branches will remain closed.

**City Hall**

Ottawa City Hall and its amenities will remain closed for public access.

These amenities include:

* Rink of Dreams
* Underground municipal parking lot

**Ottawa Public Health**

All Sexual Health and Harm Reduction Services will be closed at the Sexual Health Clinic on 179 Clarence St. on Friday, February 18. This includes sexual health clinic appointments and supervised consumption services. All clients with an affected appointment will be notified directly and rescheduled. Services are anticipated to resume on Tuesday, February 22.

The Ottawa Public Health Harm Reduction van will be unable to provide services in the impacted areas. Staff will continue to coordinate with clients to find an alternate meeting location or provide a referral to an available community partner location.

The Ottawa Dental Clinic on 40 Cobourg Street will be closed tomorrow

The Ottawa Public Health’s vaccination clinic at the University of Ottawa Minto Sports Complex will be closed tomorrow.

The Lowertown Vaccine Hub, located at the Jules Morin Fieldhouse on 400 Clarence Street East, and the Vanier South Hub, located at 311 McArthur Avenue, will also be closed.

Visit [Ottawa Public Health's Vaccine Page](https://www.ottawapublichealth.ca/en/public-health-topics/covid-19-vaccine.aspx) for more vaccination clinic information.

**Delayed resumption of the City Hall Client Service Centre**

The City has delayed resumption of its appointments for in-person counter service at its City Hall location until further notice. The Client Service Centre at Ben Franklin Place – 101 Centrepoint Drive – will be open for in-person services by appointment only – for both Service Ottawa and Building Code Services.

Appointments for the Ben Franklin Place Client Service can be made through the online booking tool on [ottawa.ca](https://ottawa.ca/en/client-services#closure-city-ottawa-client-service-centres). People without internet access can reserve at time by calling 3-1-1 and choose option #6.

Visit [ottawa.ca](https://ottawa.ca/en/client-services) for the list of in-person service offerings. Residents can still take advantage of the convenience of accessing services on online. Building Code Services will continue to support application submissions by mail and electronically at [buildingpermits@ottawa.ca](mailto:buildingpermits@ottawa.ca).

**Employment and Social Services**

The Employment and Social Services (ESS) office, located at 370 Catherine Street, will be closed. Clients requiring services should contact the 311 or visit an alternate ESS location.

**Snow clearing**

With the demonstration situation remaining very fluid, the City has contingencies in place for any accumulating snow. The City intends to keep focus on pedestrian and emergency access routes through the area, clearing and treating sidewalks and facilitating the safe movement of emergency vehicles, where possible. Due to the demonstration, however, the City has encountered operational constraints which have made accessing the areas in close proximity to the Parliamentary precinct difficult.

We do not anticipate impacts to snow clearing operations in other parts of the city due to the demonstration.

It is important to note that the City has declared a [Significant Weather Event](https://ottawa.ca/en/parking-roads-and-travel/road-and-sidewalk-maintenance/winter-maintenance/during-and-after-storm#significant-weather-events) in advance of the forecasted weather hazards. Residents can continue to check [Ottawa.ca/winter](http://www.ottawa.ca/winter) for winter maintenance updates and more, and are encouraged to sign up for winter weather parking ban [e-alerts](https://app06.ottawa.ca/esubscriptions/signup-form-en.html).

**Waste and recycling collection**

At this time, the City is not anticipating an impact to residential waste collection as a result of the demonstration. Residents can stay informed of curbside collection delays by signing up to receive notifications through the [Ottawa Collection Calendar](https://ottawa.ca/en/garbage-and-recycling/garbage#garbage-and-recycling-collection-calendar)app; download the mobile app or register for email updates by entering your address and clicking on “Get a reminder!”.

Street-side receptacles and litter are being addressed where access permits.

For more information on City programs and services, visit [ottawa.ca](http://ottawa.ca/), call 3-1-1 (TTY: 613-580-2401) or 613-580-2400 to contact the City using Canada Video Relay Service. You can also connect with us through [Facebook](https://www.facebook.com/cityofottawa), [Twitter](https://twitter.com/ottawacity) and [Instagram](https://www.instagram.com/cityofottawa/).