



 **PharmaChoice**

**Your Group Home, Residential and Long-term Care
Pharmacy Provider**

**Servicing Group Homes, Retirement Homes, and
Organizations Like Yours for Over 25 Years**

ABOUT US

- Locally owned and operated, independent pharmacy co-op (**NOT** part of a corporation from a different city)
- Specializing in residential and long-term care for **over 25 years**
- Consists of stores in Downtown, Rockland, and Chesterville
- **Multi-layered care** – we offer medication reconciliation and reviews with staff/clients **AT THE HOME**, medication training for **ALL** of your staff to optimize administration, referrals to other healthcare professionals, nurse visits as needed, incontinence supplies coordination, coordination with other service providers, sitting on Ethics Review Committees, frequent home visits, 24/7 after-hours service to answer **ANY** health-related questions you may have, etc.) – **WELLNESS is our mission not just delivering medication**



OUR SERVICES

HOW ARE WE DIFFERENT THAN OTHERS?

- Our #1 priority is to provide full-service healthcare and social services to your organization
- Assigning a team dedicated **ONLY** to your homes/programs, which include pharmacists, addictions counsellors/outreach workers, assistants, etc.
- **Customizing approaches** for different homes and different programs



OUR SERVICES

HOW ARE WE DIFFERENT THAN OTHERS?

- Fully bilingual & multilingual staff
- 24/7 After-hours service for staff to contact us in emergencies
- Centralized prescription services 7 days a week - **after-hours delivery** service; we will make sure to deliver whatever medication was needed on any day of the year ****including same-day delivery for urgent meds****



OUR SERVICES

HOW ARE WE DIFFERENT THAN OTHERS?

- On-site Medication Reviews for clients/staff
 - Ex: we can go to the individual home and assess medication administration systems in place, make therapeutic recommendations, etc.
 - Customizing MAR sheets for each individual
- On-site Injections Services
- Subscription to our Medication Shortages program
 - When there is a medication shortage, we do not tell you about the problem and leave you to deal with it... We contact the doctor immediately to get an alternative or outsource to one of our satellite stores to attain the medication
- Delegating Controlled Acts to staff members via FREE medication administration teaching sessions, so they can properly administer medications
 - Ex: **NALOXONE** Asthma inhaler education – a pharmacist will visit your program and certify staff to administer inhalers so you can provide proper care to your loved ones



OUR SERVICES

HOW ARE WE DIFFERENT THAN OTHERS?

SOCIAL SERVICES INCLUDING:

- Addictions Counselling and Assessments (incl. CBT, DBT, GAIN Q3-URICA, etc.)
- Court Support for parolees and released individuals
- Safe Supply, Needle Exchange, Harm Reduction
- Participation in meetings or any other interdisciplinary meetings as required
- Housing supports and referrals
- Assisting with finding doctor/nursing care
- Education on IV Safe Practices/Usage/Preparation



OUR SERVICES

HOW ARE WE DIFFERENT THAN OTHERS?

Staffing solutions for PSWs, UCPs, RPN's, etc. when needed at preferred rates:

We are affiliated with a placement agency that provides emergencies staffing/placement relief when needed if you are short-staffed

They can also be contacted if you need any particular nursing care that the Ontario government does not subsidize



OUR SERVICES

HOW ARE WE DIFFERENT THAN OTHERS?

SOCIAL SERVICES INCLUDING (continued):

- Referrals for Treatment (psych, etc.)
- Community Development and Outreach via various partner organizations
- Food Security partnerships
- Clothing and Food Drives
- Etc.



OUR SERVICES

HOW ARE WE DIFFERENT THAN OTHERS?

- **Reducing resident drug costs** and recommend alternatives to physicians/prescribers **without compromising patient care**
 - We will fax/call the prescriber and coordinate the best therapy at the best price, if not covered
- **Sponsorship of Resident Functions**
- **Centralized accounting**
 - Our Accounts person handles all RX costs, OTC costs, deductibles, non-drug supplies (ex: incontinence supplies), coordinating with ODSP workers, etc. for each of your clients



WHAT ABOUT THE CLIENTS?

- Most importantly...

**OPTIMIZED HEALTH
OUTCOMES!**



WHAT ABOUT THE CLIENTS?

- **OPTIMIZED HEALTH AND SOCIAL OUTCOMES:**
 - **Better psychological, sociological and financial success** with access to psychological, medical and addictions counselling, clothes and food
 - **Better medication compliance to help treat conditions** with auto-refill & medication scheduling handled by the pharmacy and with more frequent/available deliveries ANY time you need them – clinically proven to improve client health (such as Cardiovascular health, Respiratory health, Psychiatric health, etc.)
 - **Medication reviews** with staff and individual residents at each program as frequent as you like (ex: annually, bi-annually, quarterly, monthly, etc.)
 - **Health Events** such as lunch-and-learns to education and build better habits



WHAT ABOUT THE CLIENTS?

- **OPTIMIZED HEALTH OUTCOMES:**
 - Delegating Controlled Acts to staff members via **FREE medication administration teaching sessions**, so they can properly administer medications if needed
 - Ex: Asthma inhaler education – a pharmacist will visit your program and certify staff to administer inhalers so you can provide proper care to your loved ones
 - **Continuing education** sessions for staff and residents



WHAT DOES YOUR SERVICE LOOK LIKE?

- Emergency Contact Lines for Pharmacy and Social Services staff
- PACMED sachets/bags (same ones the hospitals use)
- Dispills/Blister packs
- PRN packaging (Jones cards, blister packs, etc.)
- Separate systems for Day Programs/Camps/Vacations so as not to confuse staff
- Daily delivery to all homes
- Centralized accounting or submission to different agencies, if applicable (ex: ODSP, OW, etc.)



SOME OF OUR PARTNERS :)

1. DayBreak Housing
2. Riverview Developmental Services
3. Tewegan House
4. Bruce House
5. Welcome Home
6. Christian Horizons
7. Genesis Residential Program
8. Sonshine Families
9. Ottawa Rotary Home
10. Bairn Croft Residential Services
11. Springview Residential Services
12. L'Arche Ottawa
13. Mary Homes

This is just a short list. References and Letters can be provided.



QUESTIONS?

