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| Job Title: | Front Line Worker – Gladstone House | Competition #: | 38/23 |
| Department: | Gladstone House | Status/Position Type:  | 2 Full time positions and 1 temp contract full time position available |
| Compensation: | $20.25 Hourly premium available for late night and weekend work | Unionized: | No |
| Ministry Unit: | Ottawa Booth Centre | Date posted: | September 8, 2023 |
| Address: | 1167 Gladstone Ave. | Posting Expires: | September 21, 2023 |
| APPLICATIONS ACCEPTED BY: |
| Email at: jobs@saobc.orgFax at 613 241-2818**Attention:** Employee Relations Department**Please no phone calls.** |
| Mission, VISION and Values:  |
| The Salvation Army is an international Christian church. Its message is based on the Bible; its ministry is motivated by love for God and the needs of humanity.**Mission Statement**The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world. **Vision Statement**We are an innovative partner, mobilized to share hope wherever there is hardship, building communities that are just and know the love of Jesus.**Core Values:****Hope:** We give hope through the power of the gospel of Jesus Christ.**Service:** We reach out to support others without discrimination.**Dignity:** We respect and value each other, recognizing everyone’s worth.**Stewardship:** We responsibly manage the resources entrusted to us. |
| **TERMS AND CONDITIONS:** |
| **Position Purpose summary**Gladstone House is a 15 bed, second stage off site program working closely with the Ottawa Booth Centre Addiction Services.  The front line worker provides support services and guidance within the context of the overall operations of Gladstone House including maintaining the security of the facility and its residents.  This is a non-sleeping overnight position. **Accountabilities:** * Maintains records as required (e.g. incident reports, log notes, and case notes)
* When necessary gather information to further assess client needs
* When required, assist clients in creating goal plans; monitor progress and aid clients in working towards set goals
* Follow established procedures in referring clients to appropriate Salvation Army and Community resources; advocate on behalf of clients to other Salvation Army and community resources
* Ensure appropriate information is communicated to residents
* Ensure residency guidelines are enforced impartially
* Monitor to ensure clients are participating in all house requirements, follow up with the client and provide feedback to House Supervisor when necessary
* Implement consequence for inappropriate behavior of clients in accordance with established policies, procedures and guidelines
* Refer clients to House Supervisor for interviews regarding serious behavioral issues and consequences
* Attend staff meetings and case conferences prepared to offer information regarding clients and services issues
* Complete rounds, security checks and duties as indicated by Shift Statement of Duties
* Refer maintenance requests to Manager of Addictions Services

**Working Conditions*** May deal with angry and abusive clients
* May encounter verbal abuse
* May be required to deal with client overdose and other medical situations
* Works alone

**education and experience Qualifications** **Education, Qualifications and Certifications:** * Relevant post-secondary education or equivalent work experience

**Experience and Skilled Knowledge Requirements:*** Experience working with a marginalized population and issues they face such as addiction and mental health

**Skills and Capabilities:** * Ability to self-motivate and work with minimal supervision
* Effective oral and written communication skills
* Effective interpersonal skills
* Basic computer skills
* Training in non-violent crisis intervention, ASIST, First Aid and CPR is an asset
* Experience administering Narcan and/or Narcan training a strong asset
* Bilingualism (English and French) is an asset
* Must supply a current Clear Police Reference Check for Vulnerable Sector

**HOURS:** 1- FT – Saturday and Sunday – 5:00pm – 5:00am, Thursday and Friday – 3:30pm – 11:30pm  2 – FT – Saturday and Sunday – 8:00am – 4:30pm, Monday to Wednesday – 3:30pm -11:30pm 3 – Temp FT – Monday to Friday – 11:30pm – 8:00am**The Salvation Army offers accommodation for applicants with disabilities in its recruitment process. If you are contacted to participate in an interview or screening process, please advise us if you require accommodation.**We thank all applicants, however, only those candidates to be interviewed will be contacted.*You must advise your managing supervisor of your intentions prior to submitting your application.*Imagine Canada Logo |