

# OTTAWA SALUS CORPORATION INTERNAL/ EXTERNAL JOB POSTING

Job Title:	Case Manager, Forensic Supportive Housing Program (FSHP)
Number of position(s):	One (1)
Job Type:	(1) 12-Month Temporary full-time unionized position (35 Hours/Week: Monday to Friday)
Language:	English required
Date of Posting:	November 22, 2023
Date of Closing:	Internal: November 29, 2023 as per the CA
	External: December 6, 2023
Start date:	As soon as possible
Reports to:	Program Manager

# Job Description:

The Forensic Supportive Housing Program (FSHP) is structured to provide permanent supportive housing placements with enhanced service intensity and specialized supports to address the needs of forensic clients.

The Case Manager provides community-based support to individuals suffering from severe and persistent mental illness. Client needs are assessed, a service plan is developed and the client is referred to appropriate community resources. The service is flexible, portable, individualized and client-centered. The Case Manager provides assistance in the following life domains: basic needs, daily living, physical and mental health, housing, financial, social, spiritual, legal, educational and vocational.

# **Qualifications:**

- Bachelor's degree in Social or Health services, related field or equivalent
- At least three years of experience working with adults who have a psychiatric disability
- Suicide Prevention Training
- Non-Violent Crisis Intervention
- Knowledge of the following:
  - Community mental health resources in Ottawa
  - o Acute symptoms and residual effects of major mental illness
  - Housing, financial, mental health, physical health and other community resources and the referral procedures
  - o Interpersonal, family, and organizational relationship dynamics
  - Principles of psycho-social rehabilitation and case management
  - Concurrent disorders and related best practices
  - o Knowledge of the challenges surrounding homelessness and forensic mental health

# Suitability Profile:

- Establishes rapport with a wide variety of people
- Supports the notion of independence through the least amount of professional intervention and orient to the notion of closure
- Utilizes a client-centred approach to case management
- Advocates for individual needs and program changes
- Assesses and prioritizes needs
- Supports the development of an Early Intervention Plan
- Coordinates service delivery

- Identifies service delivery gaps
- Works both collaboratively and independently
- Engages difficult clients in creative and innovative ways

# Pre Hiring Requirements:

- Academic Certificates
- Criminal reference check (Vulnerable Sector Check)
- Eligibility to work in Canada
- Valid drivers' license and use of own vehicle with appropriate insurance is required.
- Proof that the successful candidate has received both doses of a Health Canada approved COVID 19 vaccine at least 14 days before the first day of work, subject always to Ottawa Salus' duty to accommodate under the Ontario Human Rights Code.

# Language Requirement:

- Full proficiency in English is required.
- Knowledge of French, ASL/LSQ and other languages is an asset.

# Salary:

The salary for the position is \$32.62 - \$37.27 per hour as per the collective agreement.

# Why Work at Ottawa Salus?

Salus has a proven record of successfully supporting clients with serious and persistent mental health and addictions illness to live their best possible life. Regardless of their role in the organization, our staff are passionate about their work and supporting clients on their journey to recovery. They know they have an impact on their client's lives and consistently report that working here is a fulfilling experience. If you are someone that wants to make the world a better place and bring hope to others, you will love working here.

All that, plus we offer:

- Generous Health benefits and pension plan
- Compressed work week
- Flexible work start and end times
- Paid Vacation days
- A friendly team who create a great work environment

# Application Instructions:

If you wish to apply for this position, please submit your resume with a cover letter by email to **HR@salusottawa.org** with the subject heading **"Case Manager FSHP 112023"** by 4.30 pm on **December 6, 2023**. (As per the collective agreement, the deadline for internal candidates is November 29, 2023).

We thank all applicants for their interest; only those selected for an interview will be contacted.

Ottawa Salus is an equal opportunity employer and values diversity in its workforce. Do not hesitate to contact us if you require alternative arrangements to submit your application. Candidates requiring accommodation during the interview process should advise in advance.